

2024 Green Destinations - Tourism Impact Assessment Worksheet

| Theme / topic | 1.5: Inventory (describe key resources and values) | 1.6: Tourism Impact Assessment (key impacts of tourism, currently and expected in the next 2-4 years) | Policies, protection & management to ensure protection and sustainability in the next 2-4 years |
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| A. Nature & Scenery | | | |
| A1. Protected Areas (2.1 Nature Conservation; 2.2 Tourism Impacts on nature) | <p><i>List your protected areas and indicate for each their key values (the reasons of their protection)</i> Key values may be related to nature, landscape, scenery, geo-values etc.</p> | <p>Briefly indicate the positive and negative impacts of tourism on these areas. For example:</p> <ul style="list-style-type: none"> + contribution to area management and protection: in cash (e.g. visitor revenues, taxes, permits, concessions) or in kind (e.g. voluntourism) + contribution to local appreciation of nature - degradation from tourism (trash, erosion of trails, disturbance of wildlife). | <p>Indicate how these key values are protected:</p> <ul style="list-style-type: none"> + by law or regulations (international, national, local) + by management or accessibility rules (e.g. interpretation panels, centre; only accessible on signposted trails; guided tours; ...) <p>Indicate whether the key values are sufficiently protected in the next 2-4 years.</p> |
| <i>Fill in for your destination::</i> | <p>Recursos Naturais e Qualificação da Paisagem:</p> <p>1 - Identidade Cultural</p> <ul style="list-style-type: none"> • património arquitectónico, histórico e tradicional da região • recursos naturais e paisagísticos • Fauna flora e Geologia <p>Estrutura Ecológica Municipal e Recursos Florestais</p> <ul style="list-style-type: none"> • importância ecológica • Proteger e valorizar a paisagem rural e preservar os elementos fundamentais que asseguram o seu correto funcionamento ecológico • Património paisagístico • Recursos Naturais classificados • Biodiversidade e habitats | <ul style="list-style-type: none"> • +Valorização do território contribui para a preservação e proteção dos recursos e património; • +Maior divulgação do destino que leva um maior interesse e consequente investimento na proteção destas áreas • +Criação de posto de trabalho qualidade • -Degradação dos recursos paisagísticos e naturais • -Aumento da pegada ecológica • -Constrangimentos na proliferação de novos habits | <ul style="list-style-type: none"> • Legislação, planos e Regulamentação municipal • ICNF • Criação de centros de interpretação e equipas especializadas na manutenção e visitação destes locais, • Conselho Municipal da Juventude • ODS 2030 • RAN • REN |
| A2. Wildlife species (2.6 Wildlife protection; 2.4 Invasive species; 2.7 Nature & wildlife interactions) | <i>List the destination's flora and fauna species of special interest; in particular those on IUCN's red list</i> | <p>Briefly indicate any positive and negative impacts connected to tourism; for example:</p> <ul style="list-style-type: none"> - Loss of biodiversity (e.g. due to infrastructure, hotel, golf course, airport construction) + Invasive alien species removal projects for tourists - Introduction of invasive alien species. | <p>Indicate how these key values are protected:</p> <ul style="list-style-type: none"> + by law or regulations (e.g. CITES, EU legislation, Ramsar convention) + by management or accessibility rules <p>Indicate whether the key values are sufficiently protected in the next 2-4 years</p> |
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| <p><i>Fill in for your destination:</i></p> | <p>Fauna</p> <p>No concelho são identificados algumas áreas de bosques mistos de folhosas em que domina:</p> <ul style="list-style-type: none"> - o Carvalho Alvarinho (<i>Quercus Robur</i>); - o Carvalho Negral (<i>Quercus pyrenaicae</i>); - a Bétula (<i>Betulaceltiberica</i>); - sobreiro e a azinheira protegidos por legislação específica; - <i>Ilex aquifolium L.</i> (azevinho) o Dec.-Lei n.º 423/89, de 4 de dezembro proíbe, em todo o território de Portugal continental, o arranque, o corte total ou parcial; - sub-bosque associado composto por rosáceas (<i>Sorbus</i> (tramazeira), <i>Pyrus</i> (pereira), <i>Malus</i> (macieira), <i>Crataegus</i> (pilriteiro), <i>Sambucus</i> (sabugueiro) - Camélias <p>Flora</p> <ul style="list-style-type: none"> • <i>gaio</i> • <i>libelinha</i> • <i>esquilo</i> • <i>javalí</i> • <i>raça barrosa</i> • <i>lagartixa</i> • <i>Rã</i> • <i>Boga – água doce</i> | <ul style="list-style-type: none"> • -Introdução de espécies invasoras/exóticas por parte de turistas • +Criação de projetos de controlo e sensibilização para a problemática das espécies de invasoras • -Pressão nos habitats nativos | <ul style="list-style-type: none"> • <i>Legislação, planos e Regulamentação municipal</i> • <i>ICNF</i> • <i>Criação de centros de interpretação e equipas especializadas na manutenção e visitação destes locais,</i> • <i>Protocolo de Cogestão</i> • <i>Conselho Municipal da Juventude</i> • <i>ODS 2030</i> • <i>RAN</i> • <i>REN</i> |
| <p>A3 Captive Animals (2.8 Captive Animal Welfare)</p> | <p>Are there animals kept captive for tourism purposes in your destination? Describe the species held captive or bred and in what settings (e.g. zoo, sanctuary, entertainment park, circus, horseback/elephant riding). How do you rate the way they are housed, handled and taken care of?</p> | <p>Briefly indicate the MAIN positive and negative impacts connected to tourism; for example:</p> <p>Negative impacts</p> <ul style="list-style-type: none"> - tourism encourages animal captivity for financial gain - overworked animals (e.g. horse-drawn carriages) + tourism money for endangered species reproduction and conservation + tourist pressure for animal welfare to be respected | |
| <p><i>Fill in for your destination:</i></p> | <ul style="list-style-type: none"> • <i>Gado raça barrosa</i> | <ul style="list-style-type: none"> • +Preservação da especie | <ul style="list-style-type: none"> • <i>Protocolo com associação de agricultores</i> |
| <p>A4. Landscape and scenery (2.5 Landscape & scenery)</p> | <p>List the destination's landscape and scenic features (natural or man-made cultural landscapes) and indicate for each their key values.</p> | <p>Indicate positive / negative impacts connected to tourism, e.g.</p> <ul style="list-style-type: none"> + preservation/restoration of e.g. cultural landscapes because of tourists' appreciation. - hotel and golf course developments; race tracks and other attractions | <p>Indicate how these key values are protected:</p> <ul style="list-style-type: none"> + by law or regulations + by management or accessibility rules <p>Indicate whether key values are sufficiently protected in the next 2-4 years</p> |

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| <i>Fill in for your destination:</i> | <ul style="list-style-type: none"> Manchas de floresta de proteção adjacentes ao Rio Tâmega As principais manchas de povoamento de folhosas - manchas de folhosas do Vale de Infesta, Viso e Lobão Os povoamentos florestais de espécies legalmente protegidas. Área com interesse cultural e recreativo - Núcleo Molinológico de Argontim Jardins e áreas verdes associadas aos elementos de património arquitectónico A ciclovía municipal da linha do Tâmega O percurso pedestre do Castelo de Arnoia O percurso pedestre de Borba da Montanha | <ul style="list-style-type: none"> +Valorização dos recursos paisagísticos existentes +Dinamização da económica e social -Modelação negativa da paisagem pelo desenvolvimento empreendimentos turísticos +Captação de financiamento | <ul style="list-style-type: none"> <i>Legislação, planos e Regulamentação municipal</i> <i>ICNF</i> <i>Criação de centros de interpretação e equipas especializadas na manutenção e visitação destes locais,</i> <i>Protocolo de Cogestão</i> <i>Carta de desporto do PNSC</i> <i>ODS 2030</i> <i>RAN</i> <i>REN</i> |
| A5. Other Natural Resources (2.3) | <i>List and briefly describe your important other natural resources such as (e.g. fossils, shells etc.) and geological</i> | <i>Indicate positive / negative impacts connected to tourism, e.g.</i> - degradation and illegal removal by visitors | <i>Indicate how these key values are protected:</i> + by law or regulations |

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| Natural resource protection; include palaeontology, fossils, geological features) | <i>features (e.g. mountains, volcanoes, canyons, gorges, beaches, salt flats etc.) and indicate for each their key values</i> | + preservation and protection from illegal removal + improved protection (e.g. from mining) and clean-up of contaminated sites | + by management or accessibility rules. <i>Indicate whether key values are sufficiently protected</i> |
| <i>Fill in for your destination:</i> | <ul style="list-style-type: none"> Achados arqueológicos planalto de Barregas Achados arqueológicos planalto da Lameira Serra do Ladário Serra do Viso Jardins de Camélias da Casa do Prado Parque Urbano do Freixieiro | <ul style="list-style-type: none"> - Erosão dos sítios - Vandalismo + Preservação e proteção + Sensibilização Ambiental + Ações de voluntariado e envolvimento da comunidade | <ul style="list-style-type: none"> <i>Legislação, planos e Regulamentação municipal</i> <i>ICNF</i> <i>Criação de centros de interpretação e equipas especializadas na manutenção e visitação destes locais,</i> <i>Protocolo de Cogestão</i> <i>Carta de desporto do PNSC</i> <i>ODS 2030</i> <i>RAN</i> <i>REN</i> |
| B. Environment | | | |
| B1. Noise (3.1 Noise) | <i>List sources of noise and noise contours (such as airports, events, power generators, traffic, etc.)</i> | <i>Briefly indicate issues and challenges related to tourism., e.g.:</i> - Airplanes, helicopter tours - Loud motorcycles and cars - Bars and outdoor terraces, noisy tourists | <i>Indicate how major risks and challenges are dealt with.</i> <i>Indicate whether sufficient protection against noise is guaranteed</i> (eg. A noise contour map is part of spatial planning regulations) |

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| <i>Fill in for your destination:</i> | <ul style="list-style-type: none"> • Hipódromo de Carvalho • Eventos • Transito • Ecopista do Tâmega | <ul style="list-style-type: none"> • - Reduzir o tráfego automóvel nas Zonas sensíveis; • - Falta de alternativa ao transporte • - Encontro semanal de motociclos | <ul style="list-style-type: none"> • Contrapartidas económicas e sustentáveis • PDM; • Alteração de limites de velocidade; • Promoção de veículos elétricos ou hidrogénio; • Implementação de barreiras acústicas; |
| B2. Light (3.2 Light Pollution) | <i>List sources of light related to beaches, natural areas and forests</i> | Briefly indicate issues and challenges related to tourism, e.g.: <ul style="list-style-type: none"> - light-sensitive fauna - darkness and skylight experience | Indicate how major risks and challenges are dealt with. Indicate whether sufficient protection against light is guaranteed (eg. A Dark Sky Policy) |
| <i>Fill in for your destination:</i> | <ul style="list-style-type: none"> • Zonas de lazer fluviais da Vila, Fermil, Borba e Vau | <ul style="list-style-type: none"> • - Distúrbios na Fauna | <ul style="list-style-type: none"> • Substituição das instalações luminosas da rede público para alternativas sustentáveis (ODS) |
| B3. Water sources (3.4 Water sourcing; 3.5 Water consumption reduction) | <i>List the sources of water supply</i> | Briefly indicate issues and challenges related to tourism (incl. related to water quality and scarcity). | Indicate how major risks and challenges are dealt with. Indicate whether a safe water supply is guaranteed (eg. in regulations, policy, program) |
| <i>Fill in for your destination:</i> | <ul style="list-style-type: none"> • Águas do Norte | <ul style="list-style-type: none"> • Gestão do consumo responsável • Gestão de consumo durante picos de visitação | <ul style="list-style-type: none"> • Ações de Sensibilização • Reutilização de águas sujas • Manutenção e modernização das redes de abastecimento. |

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| B4. Water quality, hydrology (3.6 Water quality monitoring & response) | <i>List your coastal waters, rivers, lakes, waterfalls etc. and indicate for each their key values</i> | Briefly indicate any positive and negative impacts connected to tourism; for example: <ul style="list-style-type: none"> - Improved attention to water quality for tourism purposes - Hotel wastewater discharge in water bodies. | Indicate how these key values are protected: + by law or regulations (e.g. Marine Protected Area management plans, EU legislation, Ramsar) + by management or accessibility rules Indicate whether the key values are sufficiently protected in the next 2-4 years |
| <i>Fill in for your destination:</i> | <ul style="list-style-type: none"> • Zona ribeirinha do Freixieiro • Zona ribeirinha do Tâmega • Zona ribeirinha de Sta. Natália • Zona ribeirinha do rio Veade • Zona ribeirinha do rio Bugio | <ul style="list-style-type: none"> • - Poluição na orla costeira e nas ribeiras • + Aumento | <ul style="list-style-type: none"> • Legislação, planos e Regulamentação municipal • ICNF • Protocolo de Cogestão • ODS 2030 • RAN • REN |

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| B5 Waste water (3.7 Waste water treatment) | Describe where/how sewage and industrial waste water is treated and released | Briefly indicate issues and challenges related to tourism. | Indicate how major risks and challenges are dealt with. Indicate whether safe water treatment is guaranteed (eg. in regulations, policy, program) |
| Fill in for your destination: | <ul style="list-style-type: none"> Águas do Norte | <ul style="list-style-type: none"> Garantir a capacidade de tratamento face ao aumento das solicitações nos picos da atividade turística | <ul style="list-style-type: none"> Legislação, planos e Regulamentação municipal Ações de sensibilização Melhoramento de sistema de recolha |
| B6 Waste management (3.8/3.9/3.10 Solid waste reduction, separation, disposal) | Describe where/how waste is reduced, collected and disposed (plastic bans, organisation of waste management, recycling facilities) | Briefly indicate issues and challenges related to tourism. | Indicate how major risks and challenges are dealt with. Indicate whether sustainable waste management is guaranteed (eg. in regulations, policy, program) |
| Fill in for your destination: | <ul style="list-style-type: none"> A ResiNorte é responsável pela recolha dos resíduos sólidos urbanos e a Tratolixo responsável pelo tratamento | <ul style="list-style-type: none"> Garantir a capacidade de tratamento e recolha face ao aumento da produção de resíduos sólidos urbanos nos picos da atividade turística | <ul style="list-style-type: none"> Ações de sensibilização rede de Ecocentros de proximidade rede de equipamentos para a deposição de Óleos Alimentares Usados Recolha inteligente (smartcity) Monitorização dos Ecopontos |

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| B7. Green Energy (3.16 Reducing energy consumption; 3.17 Renewable Energy) | Describe where/how renewable energy is generated/ sourced in the destination; and how energy consumption is reduced | Briefly indicate issues and challenges related to tourism., especially when energy use is increased by tourism (e.g. aircon, terrace heaters, scooters, segways, quads, e-bikes, ...) | Indicate how major risks and challenges are dealt with. Indicate whether renewable energy generation is guaranteed (eg. in regulations, policy, program) |
| Fill in for your destination: | <ul style="list-style-type: none"> Iluminação pública a LED implementada pelo Município de Celorico de Basto | <ul style="list-style-type: none"> Aumento do consumo de energia de rua (explanadas) | <ul style="list-style-type: none"> Campanhas de Sensibilização e informação |
| C. Culture | | | |
| C1. Built heritage (4.1 Tangible cultural heritage; 4.2 Managing tourism impacts on culture; 4.3 Protecting cultural artefacts) | List sites of cultural (built) heritage in the destination such as: Architecture (churches, temples, castles, walls, cities, trails etc) Museums (history, art, etc) Archaeological sites and artefacts | Briefly indicate any positive and negative impacts connected to tourism; for example: <ul style="list-style-type: none"> - Preservation and protection for tourism purposes - Impacts due to overtourism | Indicate how these key values are protected: <ul style="list-style-type: none"> + by law or regulations, e.g. monument lists + by management or accessibility rules Indicate whether key values are sufficiently protected |

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| <i>Fill in for your destination:</i> | <ul style="list-style-type: none"> https://www.mun-celoricodebasto.pt/visite-celorico/patrimonio/patrimonio-classificado/ https://www.mun-celoricodebasto.pt/visite-celorico/patrimonio/patrimonio-religioso/ https://www.mun-celoricodebasto.pt/visite-celorico/patrimonio/romanico-de-celorico-de-basto/ n-celoricodebasto.pt/viver/cultura-e-associativismo/cultura/infraestruturas-culturais-publicas/ | <ul style="list-style-type: none"> + Preservação e Requalificação do património + Valorização do Território - Excesso de visitação - Visitação não conforme | <ul style="list-style-type: none"> Legislação, planos e Regulamentação municipal ICNF Protocolo de Cogestão ODS 2030 RAN REN Certificações internacionais/nacionais Campanhas de Sensibilização e informação |
| C2. Intangible heritage (4.4 Intangible heritage, 4.5 Respecting authenticity) | <i>List and briefly describe the 'living' cultural heritage in the destination such as:</i> <ul style="list-style-type: none"> - Folklore (music, dance, costumes, rituals etc) - Language - Regional products and cuisine - Events (festivals) | <i>Briefly indicate any positive and negative impacts connected to tourism; for example:</i> <ul style="list-style-type: none"> - Preservation and protection for tourism purposes - Awareness raising - Change or loss of local (indigenous) identity and values (e.g. adaptation of rituals etc. the tourist demands. | <i>Indicate how these key values are protected:</i> <ul style="list-style-type: none"> + by law or regulations + by management or accessibility rules <i>Indicate whether key values are sufficiently protected</i> |
| <i>Fill in for your destination:</i> | <ul style="list-style-type: none"> https://www.mun-celoricodebasto.pt/visite-celorico/cultura-e-tradicoes/feiras-festas-e-romarias/ https://www.mun-celoricodebasto.pt/viver/cultura-e-associativismo/cultura/feira-de-artesanato-gastronomia-e-vinhos/ https://www.mun-celoricodebasto.pt/viver/cultura-e-associativismo/cultura/feira-de-santa-catarina-mostra-gastronomica/ un-celoricodebasto.pt/viver/cultura-e-associativismo/cultura/mercadinho-de-natal/ | <ul style="list-style-type: none"> + Divulgação do comercio local + Valorização dos recursos municipais + Programação multicultural + Construção de imagem positiva e segura do município + aumento de receita generalizada + Partilha de tradições - Degradação dos recursos e infraestruturas - Aumento da pressão nos serviços municipais | <ul style="list-style-type: none"> Legislação, planos e Regulamentação municipal Campanhas de Sensibilização e informação |

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| | <ul style="list-style-type: none"> • Festas Populares • S. Tiago, Festas do concelho • Festa Internacional das Camélias • Festa das Aromáticas • Celorico de BastoTrails em todas as freguesias • Concurso das janeiras | | |
| D. Social | | | |
| D1. Local community features (5.15 Avoiding Overtourism) | <i>Indicate important features of the local population:</i> <ol style="list-style-type: none"> a. local population trend (growth/decline) b. tourist/locals ratio in peak season, peak weekends c. when relevant for tourism: local ethnicities, "minorities" | <i>Briefly indicate any positive and negative impacts connected to tourism, and when relevant important external pressures other than tourism</i> | <i>Indicate how major risks and challenges are dealt with.</i> <i>Indicate whether synergy between the local community and sustainable tourism development is guaranteed</i> |

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| <i>Fill in for your destination:</i> | <p>a. Tendencia positiva (crescimento) b. 1.2 turistas por habitants c. Não relevante</p> | <ul style="list-style-type: none"> - Impactos da sazonalidade nos pequenos e médios operadores - Pressão urbanística para alojamento devido à criação de empreendimentos hoteleiros e alojamentos locais + fixação no território + rejuvenescimento da população | <ul style="list-style-type: none"> • Calendarização de projetos/eventos 365 dias • Legislação, planos e Regulamentação municipal |
| D2. Local community values (5.3 traditional access rights; 5.8 Resident engagement & feedback, 5.10 Inhabitant satisfaction; 5.16 Property exploitation) | <p>Indicate perceived community values, e.g.: <i>Social fabric, cohesion Individual, social and cultural respect Housing availability</i></p> | <p>Briefly indicate any positive and negative impacts on the local population connected to tourism; for example:</p> <ul style="list-style-type: none"> - Improved well-being, civic engagement and pride - Pressure on traditional land use and property rights - Cultural clashes, misbehaviour by tourists - Crime, pickpockets - Child labour, human trafficking, (child) sex tourism - Reduced housing options for residents | <p>Indicate how major risks and challenges are dealt with. Indicate whether synergy between the local community and sustainable tourism development is guaranteed</p> |
| <i>Fill in for your destination:</i> | <ul style="list-style-type: none"> • https://www.mun-celoricodebasto.pt/viver/investir/ • https://www.mun-celoricodebasto.pt/viver/investir/apoio-ao-empresario-investidor/ • https://www.mun-celoricodebasto.pt/viver/investir/newsletter-informadee/ • https://www.mun-celoricodebasto.pt/viver/investir/vantagens-em-investir-em-celorico/ | <ul style="list-style-type: none"> • + Investimento • + Valorização do município • + Orgulho em pertencer à comunidade • + Aumento de segurança • - Aumento do valor da habitação | <ul style="list-style-type: none"> • Legislação, planos e Regulamentação municipal • Programas de voluntariado (cultural social,...) • Campanhas de Sensibilização e informação |
| E. Local Economy | | | |
| E1. Tourism Business sector (5.11 Monitoring economic impacts) | <p>Summarise how the tourism sector is organised <i>Describe the tourism supply chain: restaurants, hotels, bars, homestays, Airbnb, trips, tours, activities, transportation; and their suppliers. Specifics e.g.: a. estimate number of large vs small enterprises b. local organisation of the sector (associations) c. seasonality of tourism activity</i></p> | <p>Briefly indicate any positive and negative impacts connected to tourism; for example:</p> <ul style="list-style-type: none"> - Enhanced entrepreneurship - Seasonal character of jobs - Impacts from seasonal unemployment | <ul style="list-style-type: none"> • Indicate how major risks and challenges are dealt with. • Indicate whether synergy between the private sector and sustainable tourism development is guaranteed |
| <i>Fill in for your destination:</i> | <ul style="list-style-type: none"> • Oferta hoteleira Hoteis: 1 Alojamento local: 180 Empreendimentos Turísticos: 12 | <ul style="list-style-type: none"> • - Impactos da sazonalidade nos pequenos e médios operadores | <ul style="list-style-type: none"> • Legislação, planos e Regulamentação municipal • Incentivo à reabilitação urbana |

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| | <p>Parque campismo: 1</p> <ul style="list-style-type: none"> • Agentes de Animação Turística: 9 • Agências de Viagens e Turismo: 1 • Centro de Bibliográfico Marcelo Rebelo de Sousa • Auditório dos Bombeiros Voluntários • Hipódromo de Carvalho • Escola Profissional Eng.^º Silva Nunes <p>https://rnt.turismodeportugal.pt/RNT/Pesquisa_ET.aspx https://rnt.turismodeportugal.pt/RNT/Pesquisa_AL.aspx https://rnt.turismodeportugal.pt/RNT/Pesquisa_AAT.aspx https://rnt.turismodeportugal.pt/RNT/Pesquisa_AVT.aspx</p> | <ul style="list-style-type: none"> • + Oportunidade para desenvolvimento de novas empresas e start up • Aumento do custo de vida em geral | <ul style="list-style-type: none"> • Medida Incentivo ATIVAR.PT/ IEFP • Medida Compromisso Emprego Sustentável/IEFP • Programa AVANÇAR – Redução de Pagamento da TSU / Segurança Social |
| E2. Economic impact (5.12 Supporting local entrepreneurs; 5.13 Promoting local products and services; 5.14 Promoting local employment in tourism) | <p>Indicate local economy related to tourism</p> <p>a. estimate and describe the inclusion of residents in the local tourism industry</p> <p>b. estimate % of local economy managed by locals</p> <p>c. estimate % of residents economically depending on tourism</p> | <p>Briefly indicate any positive and negative impacts on the local economy connected to tourism; for example:</p> <ul style="list-style-type: none"> - increased employment in tourism and supporting sectors (suppliers, agriculture etc) - leakage of tourism revenues out of the destination - Increased prices, economic inequality | <p>Indicate how major risks and challenges are dealt with.</p> <p>Indicate whether synergy between the local community and sustainable tourism development is guaranteed</p> |
| Fill in for your destination: | <p>a. Uma parte significativa da população trabalha no sector do turismo em período de verão. impossível determinar o número em concreto. Inclusive a existência de uma Escola profissional com formação direcionada ao turismo evidencia essa ligação.</p> | <ul style="list-style-type: none"> • - Impactos da sazonalidade nos pequenos e médios operadores • + Oportunidade para desenvolvimento de novas empresas e sectores • Aumento do custo de vida em geral | <ul style="list-style-type: none"> • Legislação, planos e Regulamentação municipal |

Stakeholders checklist

Use the table below to indicate the key stakeholders in the destination. This provides input for adequate stakeholder communication, participation and involvement.

| Issues | Stakeholders | Government | Private sector | NGOs | Education & science | Inhabitants & workforce |
|--------|--------------|------------|----------------|------|---------------------|-------------------------|
|--------|--------------|------------|----------------|------|---------------------|-------------------------|

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|---|---|--|---|---|---|
| 1. Destination Management organisation, planning, monitoring, ethics & legal | - Local administration/council - Tourism department - Spatial planning dep. | - DMC - Local/regional tourism associations, e.g. chamber of commerce; guides association - Business owners/managers | - CBT/ecotourism development organisations | - University (national / international – e.g. tourism development department) | Community representatives Labour Unions |
| Add for your destination | - Câmara municipal de Celorico de Basto | | | - Escola Profissional Eng.º Silva Nunes | - Associação comercial de Fafe, Cabeceiras e Celorico de Baasto - Comunidade Local - PROBASTO |
| 2. Nature & Scenery conservation, biodiversity, visitor management, landscape & scenery | - Nature/conservation department - National Park - Spatial planning dep. | - Local/regional tourism associations - Business owners/managers | - Nature conservation organisations (local, national, international) - Animal welfare org. | - University (national / international) - Professional education institutes (e.g. guide and TO training) | Community representatives |
| Add for your destination | - Câmara municipal de Celorico de Basto - ICNF, - Proteção Civil - Policia Municipal | - Impactrip | - "Dia Mundial da Árvore" | - Escola Profissional Eng.º Silva Nunes | - Comunidade Local |
| 3. Environment & Climate pollution, water, mobility, waste, energy, climate | - Environmental department - Public services department - Spatial planning dep. | - Local/regional tourism associations - Business owners/managers | - Environmental awareness groups | - University (national / international) - Professional education institutes (e.g. guide and TO training) | Community representatives |
| Add for your destination | - Câmara municipal de Celorico de Basto - Cascais Ambiente - ICNF, - Proteção Civil | - Águas do Norte | - Green Celorico de Basto | - Escola Profissional Eng.º Silva Nunes | - Comunidade Local |
| 4 Culture & Tradition heritage conservation, traditions, visitor management | - Culture department - Spatial planning dep. | - Local/regional tourism associations - Business owners/managers | - Culture conservation groups (language, dance, cuisine folklore etc.) | - University (national / international) - Professional education institutes (e.g. guide and TO training) | Community representatives |
| Add for your destination | - Câmara municipal de Celorico de Basto | - Clubes desportivos e associações | - Associações Culturais e Recreativas | - Escola Profissional Eng.º Silva Nunes | -Comissões de Festas -Associações -Comunidade Local |
| 5. Social Well-being human rights, community, local economy, health & safety | - Social department - Security and crises response department | - Local/regional tourism associations - Business owners/managers | - Human/minority / indigenous / community rights & empowerment groups | - University (national / international) | Community representatives Labour unions |
| Add for your destination | - Câmara municipal de Celorico de Basto | | - Clubes desportivos e associações | - Escola Profissional Eng.º Silva Nunes | |

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|---|---|---|---|--|--|
| | <ul style="list-style-type: none"> - ICNF, - Proteção Civil - Policia Municipal | | | | |
| 6. Business & Hospitality private sector involvement, marketing, visitor satisfaction | <ul style="list-style-type: none"> - <i>Economic affairs department</i> - <i>Tourist information office</i> | <ul style="list-style-type: none"> - <i>Local/regional tourism associations</i> - <i>Business owners/managers</i> | <ul style="list-style-type: none"> - <i>CBT / ecotourism development organisations</i> | <ul style="list-style-type: none"> - <i>Professional education institutes (e.g. hospitality training)</i> | <i>Community representatives</i> |
| <i>Add for your destination</i> | <ul style="list-style-type: none"> - Câmara municipal de Celorico de Basto | | | <ul style="list-style-type: none"> - <i>Escola Profissional Eng.º Silva Nunes</i> | <ul style="list-style-type: none"> - Comunidade Local |